



Privacy Policy

Last Updated: 07/17/2025

At Saving Grace Perishable Food Rescue, we value and respect the privacy of our constituents. This Privacy Policy outlines how we collect, use, store, and protect your personal information, including email addresses and phone numbers, and how we ensure that your data is never shared, sold, or purchased by third parties for marketing purposes. This Privacy Policy relates to the collection and use of your personal information in connection with your use of services to receive short message services and/or multi-media services for marketing and non-marketing purposes from us directly or through third-party platforms. By enrolling in, using or accessing any of the SMS, email or other communication services, you agree to the terms outlined in this policy. If you do not agree to this Privacy Policy, please do not use or access any of the SMS, email or other communication services offered.

1. Information We Collect

We may collect personal information when you interact with our website or through a third-party platform, including:

A. Personal Information:

- **Email Addresses:** We collect your email address when you sign up for our e-news, provide it when making a donation or ticket purchase, or provide your email in or for correspondence.
- **Mailing Address:** We collect your mailing address when you provide when making a donation, purchasing a ticket, signing up online for our e-news, or through other correspondence.
- **Phone Numbers:** We collect your phone number when you provide it when making a donation or ticket purchase or when you provide it to us for communication.

B. Non-Personal Information:

- We may collect non-personal data such as your IP address, browser type, and usage patterns to improve our website's performance and enhance your user experience.

2. How We Use Your Personal Information

We use the personal information we collect for the following purposes:

- **To provide services:** To communicate with you about your donation or purchase, provide support, and respond to your inquiries.

- **To send updates and newsletters:** We may use your email address to send you periodic updates, promotions, and newsletters. You can opt-out of these communications at any time by clicking "unsubscribe" in any marketing email or by contacting us directly.
- **To improve our services:** We use your data to improve your user experience, optimize our website, and enhance the services we provide.
- **To fulfill legal or regulatory requirements:** If required, we may use your information to comply with applicable laws, regulations, or legal processes.

3. No Selling or Sharing of Personal Information

We want to be clear and transparent: **We do not sell, rent, or share your personal information with third parties for marketing purposes.** We respect your privacy and are committed to protecting your personal data.

We will not share your email address, phone number, or any other personal information with third parties for direct marketing, advertising, or other commercial purposes, unless you have explicitly consented to such sharing.

4. How We Protect Your Information

We use a variety of security measures to protect your personal information, including encryption and secure servers. However, no system can be completely secure, and while we take all reasonable precautions to safeguard your data, we cannot guarantee its absolute security.

5. Third-Party Service Providers

We may engage third-party service providers to assist with certain functions of our business, such as payment processing, food rescue scheduling, email delivery, or data storage. These third parties are contractually obligated to use your data solely to provide the services we've contracted them for and are prohibited from using your data for any other purpose.

These service providers may include:

- **Payment Processors:** To process transactions securely.
- **Email Marketing Services:** To send communications such as newsletters and promotional emails (with your consent).
- **Food Rescue Scheduling:** To assist with planning our daily routes, communicating with food donors and nonprofit partners.

In these cases, we only share the minimum amount of information necessary to fulfill the service and ensure that these third-party providers adhere to strict privacy standards.

6. Your Choices and Control Over Your Information

You have control over the personal information we collect and how we use it:

- **Opt-Out of Marketing Communications:** You can unsubscribe from our marketing email at any time by clicking "unsubscribe" in any email or by contacting us directly.

- **Opt-Out of SMS messages:** If you have provided your phone number to us for use in SMS messaging, you can unsubscribe to these messages at any time by following unsubscribe instructions in our messages or by contacting us directly.
- **Access and Update Your Information:** You can review and update your personal information by logging into any account you set up when making a financial donation or ticket purchase or by contacting us.
- **Delete Your Information:** You have the right to request that we delete your personal information, subject to any legal obligations we may have to retain certain data.

To exercise any of these rights or if you have any concerns about your data, please contact us at info@savinggracefoodrescue.org or (402) 651-0887.

7. Data Retention

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

8. Children's Privacy

Our website and services are not intended for individuals under the age of 13, and we do not knowingly collect personal information from children. If we learn that we have inadvertently collected information from a child under 13, we will take steps to delete that information as soon as possible.

To receive SMS Services, you must be a resident of the United States and 18 years of age or older.

9. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices, legal obligations, or other operational needs. Any changes will be posted on this page with an updated "Last Updated" date. We encourage you to review this Privacy Policy periodically to stay informed.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how your personal information is being used, please contact us at:

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